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GLS Európa u. 2.
hereinafter: „Service provider” or „GLS” or „GLS Hungary”

pertaining to parcel delivery and management

Amendment to GLS Hungary’s General Business Conditions and General Business Conditions for GLS ParcelShop Clients (“ParcelShop GBC”)

with regard to parcels to be delivered to the United Kingdom of Great Britain and Northern Ireland

This amendment to the General Business Conditions and the ParcelShop GBC constitute an integral part of the Service Provider’s General Business Conditions concerning postal services not substituting domestic and universal export postal services (“General Business Conditions”) and General Business Conditions for GLS ParcelShop clients (“ParcelShop GBC”), with the proviso that its provisions shall apply to **parcels to be delivered to the United Kingdom**.

The United Kingdom left the European Union on 31.01.2020 (“Brexit”). After the exit, a transitional period lasting until 31 December 2020 commenced; during this period, the United Kingdom and the European Union are conducting negotiations concerning the exit in order to reach an agreement regarding the exit.

The purpose of this document and amendment is to establish rules in case parcels posted to the United Kingdom from 1 January 2021 will be subject to different rules than the rules currently applicable to them. Having regard to the fact that at the time of adoption of this amendment, the rules applicable to parcels to be delivered to the United Kingdom from 1 January 2021 are yet unknown, the Service Provider established its terms of service in this amendment aware of these facts.

Matters not discussed in these documents shall continue to be governed by the provisions of the General Business Conditions and the ParcelShop GBC.

Rules of postal service contracts for regular delivery:

1. The Service Provider undertakes to deliver parcels posted to the United Kingdom (collected) at the latest on 23 December 2020 under the conditions set out in the applicable Individual Service Contract concluded with the Client.
2. **For parcels posted (collected by the Service Provider) on or after 24 December 2020, the Service Provider will undertake to deliver the parcels to the United Kingdom in accordance with the following.**
 - 2.1. The Service Provider shall transport these parcels to its parcel sorting facility and examine whether, considering the date of shipping of the parcel from the parcel sorting facility to the United Kingdom (i.e. the lead time), it is possible to ship the parcel to the United Kingdom prior to 1 January 2021, as well as whether it is necessary for delivering the parcel to subject the parcel to customs handling procedure or to obtain any further statement, document or invoice from the Client (sender) based on the legislation applicable at the time, as well as any agreement that may be concluded between the United Kingdom and the European Union or any other applicable regulation.
 - 2.2. If it is not possible to forward a parcel to be delivered to the United Kingdom due to the circumstance that the parcel has to be subjected to customs handling procedure, or that based on the applicable regulations – also considering the date at which the parcel is expected to leave the territory of the EU –, it is necessary to obtain further documents and/or statements from the Client, the Service Provider will stop the parcel and inform the Client regarding the latter’s tasks in relation to the delivery of the parcel, any documents and/or statements to be submitted by the Client, as well as any additional costs related to the delivery of the parcel, including in particular any customs handling costs.
 - 2.3. The Client shall decide whether they wish that the parcel be forwarded to the United Kingdom based on the information provided by the Service Provider. If the Client decides in favour of forwarding the parcel, the Client shall submit to the Service Provider any documents and/or statements requested by the Service Provider, and shall pay any additional costs arising therefrom. If the Client fails to comply with this, and as a result, the parcel cannot be forwarded based on the applicable legislation and other regulations, the Service Provider shall refuse to ship the parcel and return it to the Client (sender). If the Client decides against the forwarding of the parcel to the United Kingdom, the Service Provider shall return the parcel to the Client (sender).

Rules of postal service contracts concerning ad-hoc deliveries (including parcels posted via GLS ParcelShop locations):

Starting from 24 December 2020, GLS Hungary will not deliver parcels posted in the scope of ad-hoc delivery contracts to the United Kingdom. This rule shall also apply to the delivery of export parcels posted to the United Kingdom by private individuals via GLS ParcelShop locations.

Should a sender post an export parcel in spite of the above rules, the following rules shall apply.

1. The Service Provider will not collect any export parcels posted to the United Kingdom in the scope of an ad-hoc service contract after 24 December 2020. If the collection of a parcel takes place at a delivery point – including, in particular, collection at GLS ParcelShop locations –, the Service Provider or the postal service partner shall also be entitled to refuse to collect the parcel prior to 24 December 2020 where the parcel would be dispatched after the deadline for parcel forwarding applicable to the given GLS ParcelShop location, and as a result, it would not be possible for the parcel to arrive at the parcel sorting facility by 23 December 2020. The deadline for parcel forwarding applicable to the given GLS ParcelShop location is available at the <https://csomag.hu/csomagpont-kereso> website, by clicking on the GLS ParcelShop location concerned.
2. If the Service Provider or the service partner nevertheless collects the parcel in spite of the above rules, the Service Provider will transport the parcel to the parcel sorting facility, where it will stop the parcel and inform the sender regarding that the parcel will not be forwarded to the United Kingdom. The Service Provider shall return the parcel to the address specified by the sender. In case of dispatching parcel via a GLS ParcelShop location, the Service Provider will only charge the fee applicable to domestic service, which, for parcels posted via a GLS ParcelShop location, shall be determined in accordance with the service fees set out in Annex 1 to the ParcelShop GBC.

The definition of ad-hoc and regular service contracts is set out in Clause 1.2 of the General Business Conditions.

This amendment to the General Business Conditions and the ParcelShop GBC, together with all the rules set out in it, shall be applicable from 24 December 2020, and shall remain in effect until revoked or amended.